

Needs Assessment — Supervisors

Document	Need Identified
Play Magic Core Statements	Used for cross reference with workplace tour and focus group and individual interview data
Workplace Tour	Used for cross reference with focus group and individual interview data
Senior Management's Collated Tables & Observations	<ul style="list-style-type: none">• communication (see the list in the collated table of needs)• collaboration• adaptability• supervisory skills
FG1 Supervisors' Tables & Observations	<ul style="list-style-type: none">• mentoring• communication• conflict management• motivation of workers• change management• team-building skills• problem solving• thinking skills• decision making• document use• adaptability• reading• collaboration
FG2 Union's Tables & Observations	<ul style="list-style-type: none">• writing• digital• problem solving• communication• collaboration• adaptability• creation & innovation
FG3-7's Collated Tables & Observations	<ul style="list-style-type: none">• oral communication